**CUSTOMER INFORMATION**

**Company/Individual:**

**Address:**

**Contact Name:**

**Contact Number:**

**Email:**

**EQUIPMENT INFORMATION**

**Make: VISION**

**Model:**

**Serial Number:**

**Engine Number:**

**Date of Delivery:**

**Warranty**

Vision Machinery (Vision) warrants to you, the customer, that, under proper use in accordance with Vision’s specifications and instructions (if any) and subject to the specified exclusions specified below the equipment purchased by you from Vision will be free from defects solely due to faulty workmanship and materials:

1.

(a) For the complete machine: for the period of or the earlier of:

One year for the complete machine from date of dispatch from Vision’s premises; Two years for drive train, including: engine, differentials, drawbar, starter motor & alternator, or 1000 hours of use of the equipment;

(b) For Rubber parts: for the period of, or the earlier of:

3 Months from the date of dispatch from Vision’s premises or 500 Hours of use of the equipment;

2. Vision gives no warranty to you in respect of consumable parts e.g. Filters, light bulbs, brake pads, bucket teeth, fasteners, fan belts & cutting blades.

**SPECIFIED EXCLUSIONS**

3. This warranty does not cover defects or damage caused by-

(a) Improper use, abusive use or mismanagement of the equipment by you;

(b) Operation of the equipment other than in accordance with the specifications and instructions given by Vision;

(c) Use of the equipment in a manner not reasonably contemplated by Vision;

(d) Use of the equipment in a manner contrary to law;

(e) Subjection of the equipment to unusual or un-recommended physical, environmental or electrical stress;

(f) Your failure or refusal to install engineering changes or enhancements recommended by Vision;

(g) Operation of the equipment with incorrect fluid or oil ratios;

(h) Fair wear and tear on the equipment or neglect of the equipment;

(i) Abnormal performance caused by ancillary equipment interference or other external factors;

(j) Use of non-authorised or non-standard parts;

(k) Repairs, modifications or other work carried out on the equipment other than by Vision or by Vision’s authorised service agent or contractor;

(l) Use of the equipment by a person other than the purchaser and this warranty does not cover equipment purchased:

(i) Other than from Vision (such as purchases from unauthorized dealers and purchases over the internet, from local/international sellers or sites such as eBay, or Amazon;

(ii) At an auction; or

(iii) From a private seller;

(m) Your failure to maintain the equipment by undertaking servicing every 200 hours or 12 months, at your sole cost and expense or your failure to keep the equipment fully lubricated

**WARRANTY CLAIMS**

1. If you consider that any equipment supplied by Vision is defective, you can lodge a claim under this warranty, to the extent necessary to correct an apparent defect. Vision will inspect and repair or replace the equipment at no additional charge to you subject to the following conditions:

(a) you must pay the costs of all cartage, freight, transport and travelling expenses involved in delivering the equipment to Vision or its nominated service agent or contractor and re-delivery to you; and

(b) you must provide sufficient proof (e.g. details, service records, copies of tax invoices) of services undertaken at 200 hourly or annual intervals

( as applicable)

5. If Vision elects to replace the equipment entirely (rather than repair it) then Vision may replace the equipment with equipment that is substantially the same as the equipment sold to you, including equipment that has been used for a similar number of hours or use and/or contains aftermarket or refurbished parts.

**CONTACT VISION**

If you wish to make a claim under this warranty, you should:

(a) Phone: 09 973 4736 or out of hours 0274 322926

(b) Visit: 30a Saleyards Road, Otahuhu,1640

(c) Email: customerservice@visionmachinery.co.nz

(d) Website: www.visionmachinery.co.nz